

## GENERAL CONDITIONS

The general conditions apply when a bungalow is hired or reserved from:

**"De Vlietlanden" Bungalow Park,  
Droge Wijmersweg 5,  
1693 HP Wervershoof  
Holland**

### **Article 1: Reservation**

De Vlietlanden b.v. will only accept reservations from persons over the age of 18. (Groups of youths are not permitted). Reservations may be made by telephone, correspondence, mail or in person at the park reception.

De Vlietlanden b.v. will confirm your reservation within 2 days. You are requested to check the accuracy of the details stated in the letter of confirmation. Should you not have received the letter of confirmation within 4 days, we would kindly request that you contact us (tel: 0031-228-581491).

De Vlietlanden b.v. reserves the right to cancel a reservation/hire contract, in the event that the submitted information be in any way untrue, in so far as this could be detrimental to the interests of De Vlietlanden b.v.

### **Article 2; Payment**

In the event that the sum of the total hire amount to € 250.00 or less, you are requested to settle with one payment. Should the sum of the total hire be greater than € 250.00, then a deposit of 25% of the total amount must be paid, provided this is not less than € 250,00. The manner in which the bungalow is reserved will determine the method of payment: direct payment at the reception or within 10 (Ten) days after receipt of the invoice. The remaining amount must be paid in full a maximum of 4 (four) weeks prior to the commencement of the hire period. Should payment occur within the 4 (four) weeks prior to commencement of the hire period, you are requested to submit the outstanding amount, in full, to the Rabobank, account number 31.00.48.583, made payable to De Vlietlanden b.v. of Wervershoof.

(Swiftcode RABONL2U, Iban nr. NL40RABO0310048583)  
On completion of payment your reservation will become definite. You will then receive a confirmation of payment receipt from De Vlietlanden b.v.. Keys to your bungalow will be handed over on production of the confirmation of payment receipt.

### **Article 3: Included in the hire costs**

The bungalow hire costs include the following:

- \* the use of gas, water, central heating and electricity;
- \* the use of the television, Wi-Fi and tennis court;
- \* the Value Added Tax;

Not included in the bungalow hire costs, are the following:

- \* the tourist tax.
- \* the bed linen pack, which is compulsory;
- \* the towel pack;
- \* a child seat and/or a child's bed;
- \* cleaning of the bungalow at the conclusion of your holiday; activities such as, washing-up, collection of beds, (bed clothes are required to be handed in at reception), emptying of rubbish bins and disposal of rubbish in the collection bins provided.

### **Article 4: Pets**

We permit the renter to bring a maximum of 3 pets per accommodation. If you wish to bring along pets, you must state such when you make the reservation. We will charge you a supplement of € 27,50 per pet, per booking. Pets must be kept on a leash on the parc.

### **Article 5: Arrival and departure**

Bungalow keys are available for collection from the reception from 15.00 hours onwards (in July and August 16.00 hours). Due to the preparation for the next guests, you are requested to vacate the bungalow before 10.00 hours on the day of departure. In the event you are unable to arrive before 17.30 hours (Friday 20.00 hours), please notify our reception (tel: 0031-228-581491).

### **Article 6: Deposit**

The bungalow and other park facilities are provided for the comfort and use of the guests. Accordingly, De Vlietlanden b.v. requires a deposit of € 150.00 to be paid at the commencement of the hire period. This deposit will be returned in its entirety, or after the deduction of any costs incurred due to any damages or non-payments, as applicable.

### **Article 7: Liability**

The principal person, named on the hire contract, is responsible for the maintenance of orderly conduct in and around the bungalow. The principal person is also responsible for the reimbursement of any missing items, breakages or any other forms of damage to the bungalow inventory.

De Vlietlanden b.v. is not, unless it can be proved as a result of deliberate or careless action by (employees of) De Vlietlanden Bungalow Park, liable for:

- a. loss, theft, damage or accidents, occurring to people and/or property during, or as a result of, a period of residency at the park;
- b. for any of the technical apparatus on the park breaking down or being temporarily out of order.

De Vlietlanden b.v. reserves the right to alter the opening times of the park as it sees fit. The carrying out of urgent repairs on accommodation or any other form of work on park facilities during your residency does not entitle you to any form of reimbursement. Such activities occur only for the express purpose of ensuring the optimal operation of the park.

### **Article 8: Late arrival or early departure**

If the accommodation is occupied at a later date or if the use of the accommodation is terminated earlier than on the agreed date, as stated on the confirmation of the reservation, the Lessee is not entitled to a refund of (part of) the rental price and/or additional costs.

### **Article 9: Park regulations**

The park regulations set out by De Vlietlanden b.v. are to be adhered to by you and your party. The park regulations, applicable to all hire contracts, can be found in the information folder present in every bungalow.

### **Article 10: Complaints**

De Vlietlanden b.v. will do everything possible to make your stay a pleasant one. However despite this intention, you may still have occasion to complain. In this event, please inform reception of your complaint immediately, so that it can be solved as quickly as possible.

### **Article 11: General proviso**

De Vlietlanden b.v. reserve the right to make any adjustments to any of the prices indicated. Any mistakes found in the information folder are not binding. All earlier publications of the information folder are null and void.